

Pulse Heart Institute PulseNet Intranet Platform Terms of Use

Pulse Heart Institute (“Pulse” or “PHI”), provides PulseNet intranet service to you subject to the following Terms of Use (“TOU”). By using specific PulseNet services, you and Pulse agree to be subject to any of the rules of behavior listed below and applicable to these services. Pulse reserves the right to modify this TOU from time-to-time, in its sole discretion, effective upon posting a revised copy of the TOU on [INCLUDE WEB ADDRESS HERE](#).

Scope

This TOU applies to all PulseNet intranet engagements, whether in the name of, sanctioned by, or otherwise authorized by any Pulse or MultiCare Health System (“MHS”) entity.

This scope includes all Pulse employees of MultiCare, CHVI Corporation or Cardiac Study Center whether located at Tacoma General, Allenmore, Good Samaritan, Auburn Medical Center, Covington Medical Center, or all Pulse cardiology and EP clinics and ambulatory areas.

Description of the Services

Pulse currently provides users with access to the PulseNet intranet platform. Unless explicitly stated otherwise, any new features that augment or enhance the current PulseNet intranet services, including any new services, will be subject to the TOU.

Your Registration Information Must be Accurate, Current and Complete

In return for your use of the PulseNet intranet platform, you agree to: (a) provide true, accurate, current and complete information about yourself (b) maintain and promptly update your User Profile data to keep it true, accurate, current and complete.

Your Conduct (External User Rules of Behavior) When Using PulseNet

You acknowledge and agree to the following when using PulseNet:

- You will be responsible for all electronic communications, including account registration and other account holder information, email and other data (“Electronic Communications”) entered through or under your access number(s), password(s) or account number(s). Pulse will consider any electronic communications it receives under your access number(s), password(s) or account number(s) as sent by you.
- You agree immediately to notify Pulse if you become aware of any loss or theft or unauthorized use of any of your access number(s), password(s) and/or account number(s).
- You will not use PulseNet for any purpose that is unlawful, abusive, harassing, libelous, defamatory, obscene or threatening.
- You may not impersonate any other person or entity, or misrepresent your affiliation with any other person or entity when using PulseNet.
- You may not knowingly post or transmit any information or software which contains a virus, trojan horse, worm or other harmful component.
- You will not in any way express or imply that any opinions contained in your electronic communications are endorsed by Pulse or MHS, or that the accuracy of any facts or circumstances described in your electronic communications have been verified by Pulse, and

you authorize Pulse to attach a legend to any electronic communication sent via PulseNet to this effect.

- You may not use PulseNet intranet platform in any way for sending Spam, as defined below. Spam is unsolicited email directed to people not personally known to you, including but not limited to junk mail, chain letters or other unsolicited bulk email, commercial or otherwise or any email sent that Pulse reasonably believes constitutes Spam, based on applicable laws and industry practices.
- You may not post protected health information (PHI) as defined under the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) or any information that might identify a patient on PulseNet. Only patients may divulge their own PHI online.
- You may not process U.S. classified national security information on PulseNet for any reason.
- You must ensure that sensitive, confidential and/or proprietary information entered into PulseNet is restricted to team members on a need-to-know basis.
- You must follow appropriate protocols for materials copyrighted by third parties and not use PulseNet to reveal Pulse’s financial, intellectual property, patient care, or other sensitive, private, confidential and/or proprietary information.
- You must not establish any unauthorized interfaces between third party systems, networks, and applications and PulseNet.
- When you post content on PulseNet, remember that identifying yourself as a member of the Pulse community immediately connects you to your colleagues, managers, patients, and donors. Content shall therefore comply with the following guidelines:
 - Ensure that the content is current, accurate, and authentic;
 - Do not engage in communications that would be unacceptable in the Pulse workplace, under Pulse policies and procedures or MHS policies and procedures;
 - Promptly forward posts and emails expressing dissatisfaction with PulseNet content to PulseNetSuggestions@multicare.org.

Administrative Oversight

In order to monitor content, maintain graphical standards, and assist in additional promotion PulseNet administrators shall be provided administrative rights to all PulseNet accounts. Administrators, in their sole and absolute discretion, will:

- Monitor posts and delete those posts that contain material that is unlawful, profane, hateful, threatening, harassing, abusive, slanderous or violates a third party’s rights. If necessary, PulseNet administrators shall report such postings to Human Resources; and
- Delete posts that are unrelated to Pulse; i.e. spam and commercial advertisements.